




CONTACT

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 <https://alyona-ra.github.io/portfolio/index.html>

 8420 20th ave apt D1
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EDUCATION

AS in Multimedia Programming and Design

Borough of Manhattan Community
College
New York, NY

May 2021

LANGUAGE

ENGLISH: Proficient

RUSSIAN: Proficient

ALYONA RADKEVICH




SKILLS

HTML 

CSS 


SCSS 

Java Script 

Node.js 

Adobe Photoshop 

Adobe Illustrator 

Adobe InDesign 

Figma 



WORK EXPERIENCE

SALES ASSOCIATE / CASHIER

2018-2020


Inditex, New York, NY


While working with Inditex, I learned a lot about services industry. My main responsibilities were:

- **Providing customer service and customer experience** to increase sales and develop client relationships
- **Processing transactions** (purchases, returns, exchanges)
- **Organizing workspace and arranging displays** to maintain the appearance of the store and the merchandise
- **Answering phone calls** to assist customers remotely
- **Keeping up to date on product information** regarding fits, fabrics, sizes, and current season trends
- **Training new employees** and helping them throughout their first period


I gained a lot of interpersonal and technical skills while working at Inditex, and look forward to applying this new knowledge to my next job.

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PROFESSIONAL REFERENCES



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